

# Sector engagement

Our Agency brings the whole of New Zealand's social system into view to enable social innovation that really works. Because together, we can understand and do more of what works, for better lives.

Our Sector Engagement team works with individuals, whānau and communities, as well as government agencies and social service providers to:

- understand people's lived experience and social system opportunities
- test and support social system innovation, and
- improve social system decision making capability with best practice guidance, support and tools.

## What is engagement?

In practice, our approach to engagement supports collaboration and the two way exchange of knowledge and best practice across the wider social system. It requires that we know people across the social system, and understand uniquely how and why they work the way they do. We share the mana of data and information with communities. And we give voice to people's lived experience, and the social system opportunities people see, within government's social sector and beyond.



## What can engagement do?

Engagement can support the gathering of information for evidence informed decision making. It sees us all connected, respected and learning together - building feelings of reciprocity and trust. In an environment of trust, we are more inclined to share stories of lived experience, informing examples of what really works, for better lives.