

# Privacy

Our privacy policy is governed by the New Zealand Privacy Act 1993.

It applies to all personal information collected about visitors to this website or provided in submission forms for the Social Wellbeing Agency.

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, please contact us at [info@swa.govt.nz](mailto:info@swa.govt.nz).

## Website analytics

On this website we use web measurement tools to collect statistical information about your visit. We use this information to help us understand how people are using [www.swa.govt.nz](http://www.swa.govt.nz) and to improve the site. These tools do not identify the individuals using the site. We can see a record of what people do on the site, but not who they are.

The information we collect includes:

- Your IP address
- The search terms you used
- The pages accessed on our site and the links you clicked on
- The date and time you visited the site
- The referring site (if any) through which you clicked through to this site
- Your operating system (eg Windows XP, Mac OS X) The type of web browser you use (eg Internet Explorer, Mozilla Firefox, Chrome)

## Cookies

Our site uses temporary cookies. Browser or 'web' cookies are small text files that are sent by a website and stored on your computer's hard drive. These cookies do not collect any personal data and are deleted when you close your browser.

You can manually disable cookies at any time – check your browser's 'Help' to find out how. Disabling cookies will not affect your ability to use this website.

## Google Analytics

We do not use cookies to gather any personally identifiable information. We use cookies to gather data about trends in site usage using a tool called Google Analytics.

[Read more about Google Analytics](#) at the Google website.

## Where your information is stored

If you provide personal information, it will be stored by the tool(s) listed above. Information collected by web measurement tools may be shared with third-party contractors only to the extent necessary for them to administer and improve the website on our behalf.

## Related external information

[Privacy Act 1993](#)

If you are not satisfied with our response to any privacy-related concern you may have, you can contact the Privacy Commissioner:

Office of the Privacy Commissioner PO Box 10094 Wellington 6143

Phone (04) 474 7590

Enquiries line from Auckland 302 8655

Enquiries line from outside Auckland 0800 803 909 Fax (04) 474 7595

Email [enquiries@privacy.org.nz](mailto:enquiries@privacy.org.nz)