

Terms of use for Toi Hau Tangata, Social Wellbeing Agency social media accounts

Last updated 01 April 2022

Toi Hau Tangata, the Social Wellbeing Agency, uses social media to communicate and engage with people about the work we do to improve the wellbeing of New Zealanders. Please read our guidelines which apply to all our social media channels.

By following us on social media, you can expect information that may include:

- information about our mahi (work) and our kaimahi (our staff)
- news and information about the New Zealand social sector
- invitations to provide feedback on specific issues
- information about recruitment

We welcome feedback, questions and ideas from our followers but we can't guarantee we will reply individually to every post. If you have an urgent query, please contact us directly, all our details are here: [Contact us | Social Wellbeing Agency \(swa.govt.nz\)](#). Any media queries should be directed to communications@swa.govt.nz.

Comments and tagged content are monitored during business hours, from 9am to 5pm Monday through Friday. While we will attempt to answer all questions, we cannot enter into discussion related to politics. We will review replies and comments made to us and pass any emerging themes or suggestions to relevant people in the agency.

We reserve the right to remove any post or comment that does not comply with the social media service's Terms of Service or user agreement. In addition, we may remove content that is not relevant; is deemed offensive; includes misinformation, swearing or hate speech; has political bias; or includes advertising. Please be respectful to us and to others. If harmful or irrelevant content is repeatedly posted, you may be blocked.

We may follow/like organisations and individuals that are relevant to our organisation, or to share/mention/post information by other organisations and/or individuals for the interest and information of our followers. This does not imply endorsement or guarantee the accuracy of their information.

If you follow us on LinkedIn or Twitter, you are bound by their respective terms of service and rules:

- [Twitter Terms of Service and Twitter Rules](#)
- [LinkedIn user agreement](#)

Privacy

Our privacy policy is governed by the New Zealand Privacy Act 2020. [Read our privacy statement here.](#)