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- 19 Having a shared set of rules for the respectful, ethical and transparent use of social sector data for both government agencies and NGOs will result in better use of data, build trust and confidence in government and deliver better outcomes for New Zealanders.

**The Data Protection and Use Policy has been developed collaboratively with government agencies, NGO's, and people who use social services**

- 20 A summary of the Policy itself, is included in the A3 in Appendix A.
- 21 To develop the Policy the SIA facilitated the 'your voice, your data, your say' engagement. This involved people from across the social sector (83 hui across 27 locations and an online survey), including service users, NGOs, regional and national government agencies, district health boards, philanthropic organisations, educational institutions, iwi and Māori groups, Pacific people, and disabled people.
- 22 The engagement phase also included agencies who have an interest in application of relevant laws, use of people's information, or the wellbeing of relevant communities. These included: Statistics New Zealand, Ministry for Women, Te Arawhiti, Ministry of Pacific Peoples, Office for Disability Issues, Office of the Children's Commissioner, Human Rights Commission, Office of the Privacy Commissioner, and the Office of the Ombudsman.
- 23 To ensure the engagement was inclusive and effective, I appointed a working group to oversee the engagement and policy development process. The working group is made up of representatives from government agencies, NGOs, peak bodies, Māori and Pacific peoples, a disability advocate, and a client representative.
- 24 The SIA has published the results from the engagement on their website<sup>1</sup>. The results showed that government needs to continue to work to build trust in how it uses people's information and work in partnership to improve outcomes across the social sector, including a 'two-way flow' of information between government, service providers, and the people who rely on services. A need for shared principles to guide the collection and use of personal information was identified.
- 25 Building on the engagement feedback, the SIA then worked collaboratively with a diverse sub-group of engagement participants, including government agencies, to create a Policy, made up of principles and guidelines. On 26 June 2019 an oral item was taken to this Committee to update you on the results of the engagement process and to outline the Policy Principles [SWC-19-Min-0075 refers].
- 26 The SIA then undertook a final check-in (10 hui across four locations, and an online survey and forum) with participants to review the final form of the Policy, identify implementation options and understand what potential implementation impacts would be.
- 27 The Policy has been subject to:

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<sup>1</sup> <https://www.sia.govt.nz/assets/Uploads/what-you-told-us.pdf>



























